

## MSSO December Holiday Schedule

Dear MedDRA Subscriber,

The MSSO will suspend change request processing between 22 December 2008 and 4 January 2009. The MSSO will utilize this time to complete processing of change requests received for MedDRA Version 12.0, and to provide the MSSO staff time to enjoy the holidays.

The MSSO Help Desk will be closed on 24 December 2008 through 4 January 2009. The Help Desk will resume operations on 5 January 2009 with all outstanding help desk requests addressed upon our return.

The web-based change request tool (WebCR) will be unavailable to subscribers from 0900 (US EST) 22 December 2008 through 1800 23 December 2008 for maintenance.

Should you need to reach our offices, please contact [mssohelp@ngc.com](mailto:mssohelp@ngc.com) or call (AT&T Worldwide) 1-877-258-8280.

Sincerely,

MedDRA MSSO