

MedDRA[®] MSSO December Holiday Schedule

Dear MedDRA Subscriber,

In observance of the upcoming holidays, the MSSO Help Desk and Certified MedDRA Coder (CMC) Help Desk will be closed from 25 December 2009 through 3 January 2010. Both Help Desk services will resume normal operations on 4 January 2010.

The MSSO will continue to accept change requests submitted via WebCR (<https://mssotools.com/webcr/>) or the change request form sent to mssorequest@ngc.com, however the change request processing will be suspended and the acknowledgment of received request will not be sent until 4 January 2010.

Thank you for your continued support of MedDRA.

Have a wonderful holiday!

Sincerely,

MedDRA MSSO
mssohelp@ngc.com
1-877-258-8280