

MedDRA MSSO December Holiday Schedule

Dear MedDRA User,

In observance of the upcoming holidays, the MSSO Help Desk will be closed from 24 December 2010 through 2 January 2011. The Help Desk service will resume normal operations on 3 January 2011.

The MSSO will continue to accept change requests submitted via WebCR (<https://mssotools.com/webcr/>) or the change request form sent to mssorequest@ngc.com, however change request processing will be suspended and the acknowledgment of received request will not be sent until 3 January 2011.

Thank you for your continued support of MedDRA.

Have a wonderful holiday!

Sincerely,

MedDRA MSSO
mssohelp@ngc.com